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David Bartlett  
Chief Executive  
London Borough of Bromley  
Stockwell Close  
Bromley, Kent  
BR1 3UH

6 July, 2004

Complaint Concerning the Old Hill Traffic Calming Scheme

Dear Mr Bartlett,

As you may be aware, various people have been in correspondence with Councillor Taylor and with Gareth Davies on the issue of the Old Hill traffic calming scheme. Please take note that the undersigned hereby make a formal complaint under the council's complaints procedure.

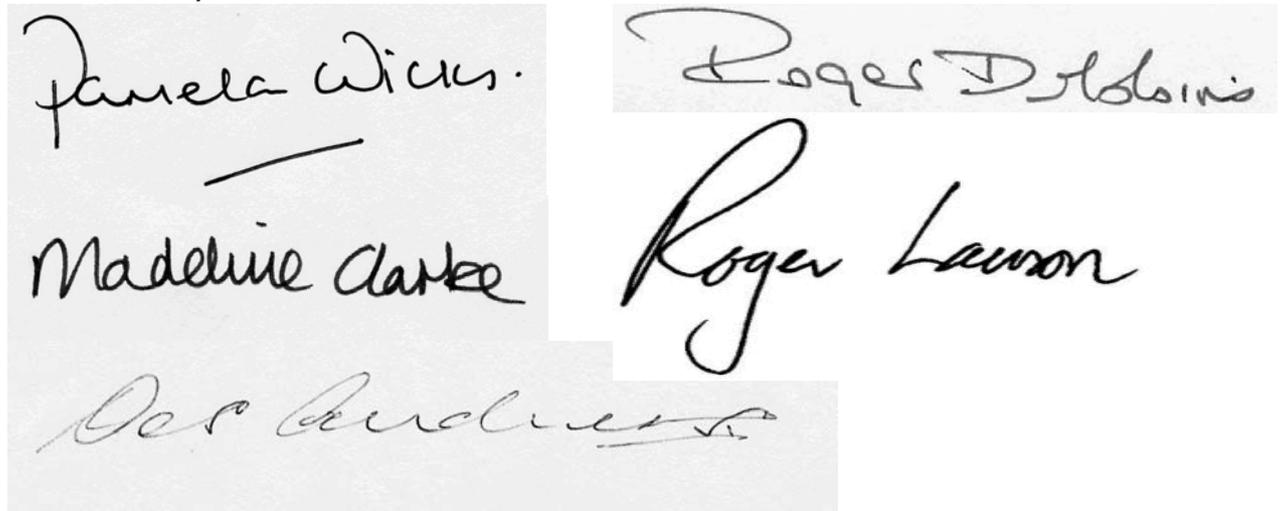
The basis of the complaint can be summarized as follows, although more details are given in the enclosed copies of letters to Mr Taylor and a report from Mr Heymer:

- 1 - That the original public consultation for this scheme was defective in several respects (the defects are spelled out in the enclosed documents).
2. That the decision to replace twin speed cushions with single cushions was mistaken and the resulting arrangements are not consistent with government guidelines in that the cushions are significantly wider than those recommended by the government (note that Mr Lawson has previously complained about this elsewhere in the borough such as on Manor Park Road and the defects have not been rectified).
3. That the existing arrangement of single speed cushions is dangerous and there appears to be no intention to rectify this defect. The reasons we believe those cushions are dangerous are given in the enclosed documents.
4. That the single, over-width cushions on Old Hill create excessive noise for local residents and no notice has been taken of this complaint.

5. That no reasonable consideration has been given to alternative traffic calming measures which would enable the above defects to be rectified.
6. That the apparent reason being given for doing nothing is a spurious legal argument which is both wrong in law and irrelevant.
7. That no proper safety audit has been undertaken on the existing scheme and if one was done it would demonstrate the defects in the existing scheme.

In conclusion we submit that there have been a number of valid grounds for complaint and that the council has repeatedly failed to deal fairly and reasonably with submissions from the public on this matter.

Yours sincerely

The image shows five handwritten signatures in black ink on a light background. The signatures are arranged in two columns. The left column contains three signatures: 'Pamela Wicks.', 'Madeline Clarke', and 'Des Andrews'. The right column contains two signatures: 'Roger Dubbins' and 'Roger Lawson'. The signatures are written in a cursive, handwritten style.

Madeline Clarke, Old Hill  
Pam Wicks, Raggleswood  
Roger Dubbins, Old Hill  
Des Andrews, Brenchley Close  
Roger Lawson, BBRAG  
cc. Gareth Davies, LB of Bromley